



## Adding a Customer and Service is **EASIER** than 1-2-3 !

### Set Up the Customer

1

The screenshot shows the 'Update Customer' dialog box. It includes sections for 'Service Information' (Salutation, First Name, Last Name/Company, Service Address, etc.), 'Billing Information' (Salutation, First Name, Last Name/Company, Billing Address, etc.), and 'Standard Service Info' (Customer Source, Salesperson, County). There are tabs for General Info, Account Info, Misc. Info, Directions, Advance Pay, and Station Map.

ServMax auto fills service information. Change only if necessary.

Select a default route. Select a property type.

### Set Up the Service

2

The screenshot shows the 'Service' setup window. It includes fields for Service (General Pest Control), Status (Active), Start Date (2/03/2011), Start Time (9:30 AM), Pre-Notify, SubServices, Frequency (Quarterly selected), Week (1), and a table for service details with columns for Day, Start Date, End Date, and Description. At the bottom, there are fields for Amount (\$40.00), Tax (\$0.00), % (0.00), Avg. Duration, Total (\$0.00), and Discount Type.

Select the Start date and time. Choose the type of service. Choose the frequency that suites your customer. Click on the Setup Initial Service button.

You are done!

ServMax supports every service frequency and automatically reschedules their next service.

It also supports multiple technician services. Each additional technician gets a service on their schedule!

Initial setup cost different than the regular cost per service? No problem! Just fill in the initial service cost.

ServMax is a **Service** oriented software program, unlike other accounting oriented software programs. What does this mean? This means that ServMax doesn't treat customers as accounts receivable and services as invoices; it lets you see your customers as customers and your services as services. It's more like the way **you** do business.

ServMax was **originally developed** in conjunction with a pest control company who wanted a software program that worked the same way as his business did. Wanting to see his customers and most everything about them on one screen was important. He didn't want a service for a customer to slip through the cracks as it had with his previous software program. Juggling accounts for customers who had more than one service and with different frequencies was a major problem. Invoices and scheduling should be generated automatically to eliminate the human error factor. Most of all, it needs to be easy to use and in a way that makes sense.

ServMax since then, with a little help from our customers, has grown into one of the most power products in the industry today. You'll find many of the same features on other products costing thousands of dollars more.

***ServMax customers enjoy our no cost technical support, no charge upgrade within version, a half price new version policy, there is no forms to buy and best of all no yearly maintenance fees.***



### Add-On Products:

Technician Portal - Runs from any device with an internet browser over the internet to your PC. Techs can print Work Orders & Invoices. Add chemicals used and complete jobs done.



## **Customers:**

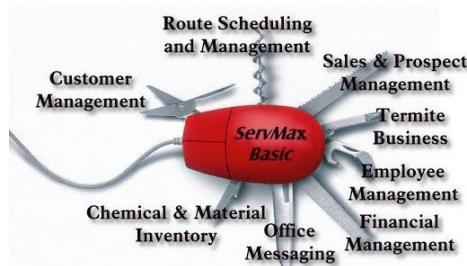
View All Customer Information on One Screen  
Condo/Apartment, Real Estate & Property Mgmt. View by Group  
Separate Service, Billing and Alternate Address with Multiple Contacts  
Skip a service and automatically generate next service  
Unlimited Customers, Services, Notes, photos, etc.  
Automatic Service Re-Schedule and Invoicing  
Attractive Invoices, Work Orders and Statements  
Unlimited Types of Services with Flexible Frequencies per Customer  
WDO Inspections, Agreement Contracts and Proposals with Images  
Automated Advance Payment Handling/Invoicing  
Attach Maps, Letters and Images to Customer Account

## **Scheduling & Employee Management:**

Multiple Technician Service Scheduling  
Employee Management Including Flexible Payroll Commissions  
Management Color Coded Monthly Calendar  
Print Service Notes and Past Chemical Usage on Schedule/Work Order  
Print either Technician Schedule or Work Order  
Technician Text Messaging

## **Reporting:**

Customer Aging, Services not completed, Cancelled and Skipped  
Services Completed and Paid  
Commissions and Sales Tax  
Termite Renewals  
Customer Pre-Notification  
Post Card Generation  
Expense Handling/Reporting  
Receipts for any period of time  
Report of customer source/referral  
Service Analysis Report



## **Other:**

Email Integrated  
Chemical (Label & MSD Info), Vehicle and Materials Inventory  
Security -turn off ability to view, change, delete or add info anywhere by logon ID  
Import/Export with Microsoft Office  
Termite Baiting Management with Materials & Services Handling  
Graph program with insects, animals, bait stations, doors, windows, etc.  
Print Chemicals, dosage, % EPA # on Work Orders  
Internet Interface for any device (iPad, Tablet, Netbook, iPhone, Smartphone)  
MapPoint Interface  
Print Business Cards, Door Hangers and Service Cards with Logo

## Your Customer Information All on One Screen

The screenshot displays the ServMax PCO software interface, specifically the 'Browse Customers' screen. The top menu bar includes File, Edit, Browse, Maintenance, Window, and Help. A toolbar below the menu contains icons for Close Application, Office Management, Reporting, Setup Tables, Help, Customers, Groups, Route Sheet, Multi-Route, Monthly View, Chemicals, Materials, Employees, Vehicles, Routes, Notes, Messages, Attachments, Agree/Proposals, Inspections, Advance Payments, and Chemicals Used. Below the toolbar, a status bar shows Home: 386-248-6927, Work: , Cell: . A point-of-contact section lists Home, Work, and Cell numbers. The main area features three tables:

- Customers:** A grid showing customer details like Name, Address, Balance, and Billing Address. One entry is highlighted for 'Archibald, Edith'.
- Services:** A grid showing service history with columns for Status Date, Route, Stat, Service, Total Amount, Amount Paid, Balance, WKO #, Discount Amount, Tax Amount, Date Paid, Pd By, Check Numbers, and svccd. Several entries for 'General Pest Control' are listed.
- Recurring:** A grid showing recurring service details with columns for Service, Frequency, Week, Day, Amount, and Other. One entry for 'General Pest Control' is shown.

At the bottom, a message states: "Services that are done on a recurring basis should be defined above. Only Do Once per Service. This info is used as a template to generate the actual services shown on schedules/WKO's." The status bar at the bottom right indicates Tuesday, September 25, 2012, and 1:15PM.

View customer information - Name, address, phone numbers, balance, prior plus due services, recurring service & frequency, etc. all on this one screen.

View customers by last name, street address, phone #, account code or group. Use the keyboard to enter the customer info and the customer will automatically scroll into view and be highlighted.

Set up a Group. Enter individual service address as a customer. Group service addresses for billing a single person or company (Mortgage company, Property Management company, etc.). View at any time any group with all service addresses showing you if there is any balances or due services.



## Personalizing Invoices

We let you set up messages to print on all invoices. We also let you put special messages on a customer's invoice. We let you change the title from Invoice to what you wish to call it. We let you put specials or advertising on your invoices. You can also use this space to warn customers of seasonal pests or wish holiday greetings. You can print happy birthday or anniversary messages on customer Work Orders. In addition, you can print a graphic image to go along with the message.



## Other Invoice Options

You can choose whether or not to show prior balances, payments, chemical usage, or even a credit card form for the customer to fill out. You can choose to print/not print invoices where the balance is \$0 (credit card payment or paid in advance). You can also choose to print the customer's next service date on the invoice. If you belong to different association and wish to print their logo, you have a place to show up to 3 logos.

Invoices can be printed with the schedule and/or work orders so you can deliver the invoice at the time of the service.



## Work Order Options

Here you can pre-print a chemical list to be completed. These can be set up to be printed differently depending on the service. Print special messages or reminders depending on the service being rendered. Print Maps and/or directions. Print/don't print customer charge and customer signature line. If you use the work order as an invoice also, you can change the name of the form to imply both. You can print prior chemical usage and/or the service grid from the agreement showing the 12-month service schedule. You can print the next service date on the work order if you wish. You can print a Bait Station Summary report for the tech to complete. Also optionally, print the previous Bait Station Activity on the work order.



## Route Sheets

Because some companies choose to use Route Sheets instead of Work Orders, this option is available. Here you can also print directions and/or maps. You can print prior chemical usage and/or the service grid from the agreement showing the 12-month service schedule. You can also choose whether to print the customer charge and signature line.



Rt-1  
4/6/2005 thru 4/7/2006  
**Customer Signatures**

Service Name: Joseph DeVos	Deve Hardware	Rt-1	Naples
T5601	1785 Cutlere Bluf. N.	239-555-1579	239-555-6700
Signature:			
Com-Commercial P.C.			
Service Name: Richard Briggs		Rt-1	
904	13345 Worthington Way	5038863	Bonita Springs
Signature:			
Gp-General House.Po			
Service Name: Sue Allen		Rt-1	Naples
5177	1785 Cutlere Bluf. N.	239-555-4304	None
Signature:			
Law-Lawn P.C.			
Service Name: Jacob Schelder		Rt-1	
T5606	4505 Coral Palms Lane	239-353-2932	239-261-6600
Signature:			
Gp-General House.Po			
Service Name: Steve Bills		Rt-1	
7003	1100 Myrtle		
Signature:			
Gp-General House.Po			
Service Name: Charles Phillips		Rt-1	
T5602	1785 Cutlere Bluf. N.	239-352-2245	239-270-
Signature:			
Gp-General House.Po			
Service Name: Bart Rudeff		Rt-1	
T5603	2880 14th St. N.	239-349-2870	239-361-
Signature:			
Law-Lawn P.C.			
Service Name: Huntington Estates		Rt-1	
T5605	88 Bernuda Road		239-334-
Signature:			
Lif-Lawn (Foundation)			
Service Name: Gp-General House.Po		Rt-1	
T5606	Palmar Bay Apartments		
7003	825 Monroe Rd.		
Signature:			
Gp-General House.Po			
Service Name: Sue Allen		Rt-1	
5177	4040 Crozier Rd	239-555-4304	None
Signature:			
Law-Lawn P.C.			
Service Name: Jacob Schelder		Rt-1	
T5606	4505 Coral Palms Lane	239-353-2932	239-261-
Signature:			
Gp-General House.Po			
Service Name: Sue Allen		Rt-1	
5177	1785 Cutlere Bluf. N.	239-352-2245	239-270-
Signature:			
Gp-General House.Po			
Service Name: Steve Bills		Rt-1	
7003	1100 Myrtle		
Signature:			
Gp-General House.Po			
Service Name: George Phillips		Rt-1	
T5602	1785 Cutlere Bluf. N.	239-352-2245	239-270-
Signature:			



Rt-1  
4/6/2005 thru 4/7/2006  
Rt-1

Odometer Out: \_\_\_\_\_ In: \_\_\_\_\_

Gas Gallons: \_\_\_\_\_ Gallon Price: \_\_\_\_\_

Service Name: Jennifer Shore On The Gulf Resorts, 280 Vanderbilt Beach Rd., Naples FL 34108  
1:00 PM 239-260-3211 239-235-3950

Completed Due: 04/06/2005 Projected Charge: \$90.00 Tax: \$5.40 Due: \$96.40

Notes:

Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_ Signature: \_\_\_\_\_ Last Date of Service: 12/21/2005

Service Name: Lucile Carter, 1254 Tamiami Trail, Naples FL 34102  
11:00 AM

Completed Due: 04/06/2005 Projected Charge: \$50.00 Tax: \$3.00 Due: \$53.00

Notes:

Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_ Signature: \_\_\_\_\_ Last Date of Service: 12/15/2005

Jason Newall 341-2828

# FL 34108 239-495-4148

Projected Charge: \$30.00 Tax: \$0.00 Due: \$28.26

Gp-General House.Po 0.50 gallons

Law-Lawn P.C. 1.00 POUNDS

Fire Ant Control \$20.00 Tax: \$0.00 Due: \$18.60

Last Date of Service: 12/23/2005

West, Bonita Springs FL 34136 285-6661

Projected Charge: \$45.00 Tax: \$0.00 Due: \$46.00

Last Date of Service: 12/23/2005

L 34103

Projected Charge: \$110.00 Tax: \$0.00 Due: \$110.00

Location: ORANGE T9 0.25 GALLONS

Gp-General House.Po 0.50 GALLONS

Law-Lawn P.C. 1.00 gallons

Last Date of Service: 2/1/2006

**Work Order/Invoice**  
7590-00012

**Your Company Name Your Address Second Address Line, Your City, FL 12345**

Billing Address:	Neil Simpson 830 108th Ave. N. Naples, FL 34108				
Service Address:	Neil Simpson 830 108th Ave. N. Naples, FL 34108				
Account #:	7680				
Home: 239-265-7281	Work: Cell: 239-495-4148				
Condominium: Berkshire Villas	Pager: 341-2828				
Last Date of Service: 9/23/2005					
Law-Lawn P.C. 9:30 AM Charge: \$30.00 Tax: \$0.00 Due: \$29.26					
<input type="checkbox"/> Completed Due: 10/29/2005					
Type of Discount: Semi-Arrual 0.00% Amount: \$0.75					
Any information you wish to present to customer may be applied here for each service. e.g. Please water your lawn within 24 hours of this service.					
Jan/Feb	Feb/Mar	Mar/Apr	Apr/May	May/Jun	
1	1	1	1	1	
Date	Chemical	Prior Chemical Usage Service	Amount	Measured In	
6/3/2005	MAX FORCE FIRE ANT KILLER	Fire Ant Control	1.00 POUNDS		
5/27/2005	CORON	Law-Lawn P.C.	0.50 gallons		
5/27/2005	TALESTAR ONE	Gp-General House.Po	0.25 GALLONS		
ANY TERMS INFORMATION HERE					
ANY WARRANTY INFORMATION HERE					
ANY INFORMATION YOU WANT HERE AS A FOOTER e.g. a checklist for used chemicals...					
QTY	Product	QTY	Product	QTY	Product
—	Suspend	—	Bond	—	Liquid Iron
—	Termi/Guttermat	—	Mon. Stations	—	Liquid Fertil
—	Stokes Force	—	Pt. 985	—	Tablet Granules
—	Mate-Force	—	Others	—	Weed & Feed
—	Damon	—	Premiction Pro	—	Slider
—	Procon/Plus	—	Mulathion	—	
Notes to Customer:					
Thank You!					
Balance Forward: \$0.00					
Service Total: \$29.25					
Tax: \$0.00					
Total Due: \$29.25					
Amount Paid: _____					
Signature: _____ Paid by Cash/Check # _____					



## Signature Sheets

Some companies want customers to sign that they received services but don't want the customer to sign the work order or route sheet, so we provide a print-out of all the customers being serviced with a place for them to sign. It looks very much like the route sheet except it doesn't have a price or any of the chemicals, directions, maps, or technician comments.



## Service Contracts

ServMax has customizable service contracts. There is an Interior, Exterior, Generic, Termite Warranty & Control and a Termite Soil Treatment available for use. The Interior and Exterior contracts have areas where you can provide the service information you need. If you prefer a more generic approach, we have a generic style where you can specify what you want it to say.

Service Contract Interior											
 <b>Your Company Name Here</b> Your Address, Second Address Line Your City, FL 12345 999-555-1111 FAX 555-333-4444 youremail@yourwebsite.com											
Customer Name & Service Address <b>Ms. Nakisha Adams</b> 625 2nd Ave. N. Naples, FL 34102				Billing Address <b>Mr. Sue Allen</b> 4040 Crayton Rd Naples, FL 34103				Contact: Nakisha Adams EMail: support@irissystems.biz This Contract is Effective for 1 Year Beginning 1/8/2004			
Home Phone: 239 355 2580 Work Phone: Pager: 239 355 5919 Cell Phone: FAX: Service Location: 625 2nd St. N. Number and Type of Structures to Service											
YOUR COMPANY NAME HERE will provide service to achieve control of the following pests: Ants, Roaches, Silverfish and Spiders											
<small>Not to include wood destroying organisms.</small> <small>YOUR COMPANY NAME HERE will provide continuous service throughout the period contracted. This will include the minimum services stated, plus as many services as may be necessary to maintain pest control. The customer agrees to make the premises available for service and accept such service as indicated. Should premises not be made available, Exterior services will be substituted.</small>											
SERVICES TO BE PERFORMED ACCORDING TO THE FOLLOWING SCHEDULE:											
1	X		X		X		X		X		
2											
3											
 <b>Service Contract</b> <b>Lawn &amp; Foundation</b>											
<b>Your Company Name Here</b> Your Address, Second Address Line Your City, FL 12345 999-555-1111 FAX 555-333-4444 youremail@yourwebsite.com											
Customer Name & Service Address <b>Ms. Nakisha Adams</b> 625 2nd Ave. N. Naples, FL 34102				Billing Address <b>Mr. Nakisha Adams</b> 625 2nd Ave. N. Naples, FL 34102				Contact: Nakisha Adams EMail: support@irissystems.biz This Contract is Effective for 1 Year Beginning 1/8/2004			
Home Phone: 239 355 2580 Work Phone: Pager: 239 355 5919 Cell Phone: FAX: Service Location: 625 2nd St. N.											
<small>YOUR COMPANY NAME HERE will provide continuous service throughout the period contracted. This will include the minimum services stated, plus as many services as may be necessary to maintain pest control. The customer agrees to make the premises available for service and accept such service as indicated. The company shall be responsible for all services, but not limited to, moving practices, irrigation, supplemental feeding. The company, therefore, in no event shall be responsible for any landscape replacement.</small>											
SERVICES TO BE PERFORMED ACCORDING TO THE FOLLOWING SCHEDULE:											
<b>Lawn</b>											
Insect											
Weeds											
Fertilizer											
Foundation											
Condition of Lawn: <input type="checkbox"/> Weeds Approx. Sq. Ft.: <b>Ornamentals</b>											
JAN.	FEB.	MAR.	APR.	MAY	JUN.	JUL.	AUG.	SEP.	OCT.	NOV.	DEC.
<input type="checkbox"/> JAN. <input type="checkbox"/> FEB. <input type="checkbox"/> MAR. <input type="checkbox"/> APR. <input type="checkbox"/> MAY <input type="checkbox"/> JUN. <input type="checkbox"/> JUL. <input type="checkbox"/> AUG. <input type="checkbox"/> SEP. <input type="checkbox"/> OCT. <input type="checkbox"/> NOV. <input type="checkbox"/> DEC.											
<b>INITIAL PROBLEMS:</b>											
<b>SPECIAL INSTRUCTIONS</b> Any special instructions may be entered here. If more room is needed, a supplemental page is automatically printed.											
Initial Service Cost \$0.00	Per Service Cost \$0.00	Total Contract Value \$0.00	Discount % 0.00	Discount Amt. \$0.00	\$0.00						
<small>This Contract is Self-Renewing from Month to Month at End of First Year Unless 30 Days Written Notice is Given</small>											
Representative _____						Customer _____					

Service Contract Generic Style											
 <b>Your Company Name Here</b> Your Address, Second Address Line Your City, FL 12345 999-555-1111 FAX 555-333-4444 youremail@yourwebsite.com											
Customer Name & Service Address <b>Ms. Nakisha Adams</b> 625 2nd Ave. N. Naples, FL 34102				Billing Address <b>Ms. Nakisha Adams</b> 625 2nd Ave. N. Naples, FL 34102				Contact: Nakisha Adams EMail: support@irissystems.biz			
Home Phone: 239 355 2580 Work Phone: Pager: 239 355 5919 Cell Phone: FAX: Service Location: 625 2nd St. Palm Ct								<small>This Contract is Effective for 1 Year Beginning 1/8/2004</small> <small>YOUR COMPANY NAME HERE will provide service to achieve control of the following pests:</small> Service Frequency: Ants, Roaches, Silverfish and Spiders			
Pests To Be Controlled											
Services To Be Performed											
 <b>Service Agreement</b> <b>Contract</b>											
<b>Your Company Name Here</b> Your Address, Second Address Line Your City, FL 12345 1-999-NO-PEST FAX 1-555-NO-PEST youremail@yourwebsite.com											
Customer Name & Service Address <b>Mr. and Mrs. Peter Savage</b> 124 Green St. Naples, 34116				Billing Address <b>Mr. and Mrs. Jacob Schneider</b> 4505 Coral Palms Lane Naples, FL 34116				Contact: Peter Savage EMail:			
Home Phone: 239-278-6890 Work Phone: Pager:								<small>This contract is in effect for 1 year(s) beginning: 12/16/2005</small> <small>Monthly</small>			
<small>This agreement is made by and between the above named Customer and YOUR COMPANY NAME HERE to provide the services as set forth below:</small>											
<small>1. YOUR COMPANY NAME HERE, hereby agrees to provide service for the following pests:</small> <small>2. YOUR COMPANY NAME HERE, shall service the above stated premise. All areas requiring attention shall be treated as deemed necessary by YOUR COMPANY NAME HERE.</small> <small>3. This agreement shall be for the period indicated above and shall renew itself for month to month thereafter until terminated by either party upon sixty (60) days written notice. For termination agreement, YOUR COMPANY NAME HERE shall have the right to increase the service charges effective any time after the initial thirty (30) days of the initial agreement. Notice of increase shall be given to the customer in writing at least thirty (30) days prior to them becoming effective, and the customer shall have the right to terminate this contract by giving timely notice within ten (10) days of receipt of the notice of the increase. If no timely termination notice is given by the customer, the increase rate shall go into effect on the date specified in the notice.</small> <small>4. The terms of the services described herein are shown below. You will receive monthly invoice. Payment will be due upon receipt of the invoice.</small> <small>5. The materials and equipment used in the service to be performed are set forth herein subject to federal, state and local laws and ordinances, and shall be acceptable to the customer. Materials shall be used in accordance with the Labels and specifications.</small> <small>6. The customer agrees that YOUR COMPANY NAME HERE is not responsible for insect or rodent damages to the premises or its contents, or for personal property or for damage to property resulting from the use of your services.</small> <small>7. The customer agrees to cooperate with YOUR COMPANY NAME HERE, from liability for any and all claims arising out of the services provided. This will include making the premises available to YOUR COMPANY NAME HERE, as necessary, take appropriate sanitation measures as recommended by YOUR COMPANY NAME HERE, and take all steps to correct whatever conditions are conducive to the breeding and harborage of pests covered by this contract. If such measures are not taken, and if the customer fails to do so, YOUR COMPANY NAME HERE shall not be liable for any damages.</small> <small>8. It is the customers responsibility to notify YOUR COMPANY NAME HERE of any and all health conditions of any persons occupying the premises that may be effected by the use of pesticides and/or chemicals used in the extermination of insects or pests set forth in this agreement.</small> <small>9. The customer agrees to pay all bills and expenses of YOUR COMPANY NAME HERE in a proper manner and upon cancellation of this agreement to properly return said materials in good condition, usage and term accepted, to YOUR COMPANY NAME HERE. Any and all materials or equipment lost or destroyed on the customers premises shall be replaced by the customer.</small> <small>10. YOUR COMPANY NAME HERE, has required liability insurance and shall furnish to the customer proof of said insurance upon request.</small> <small>11. All customers request YOUR COMPANY NAME HERE will provide information about the chemicals and/or pesticides to be used in treating the premises.</small> <small>12. Any modification or change to the terms and conditions of this agreement must be set forth in writing, signed by either party, prior to the changes being effective.</small> <small>13. This agreement shall be interpreted and be subject to the laws of the state of YOUR STATE</small>											
Initial Service Cost \$0.00	Cost Per Service \$30.00	Total Contract Value \$342.00	Discount % 5.00	Discount Amount \$0.00	State/Local Tax 0.00						
<small>This contract will not self-renew. It is in effect for one (1) year.</small>											
Customer Signature _____						Company Rep. Signature _____					



## Time and Materials

We give you the ability to bill time and materials.



## Taxable Services

We have a very flexible tax structure. You can set up a company wide tax that will automatically tax all services. You can tax a single customer. You can tax a service depending on the county the customer lives in. You can tax customers depending on their property type (commercial or residential); the type of service and it could change depending on the county the customer lives in.



## Customer Documentation

With a click of a mouse, document phone call conversations. Record bait station activities for termite warranty customers. You can also attach any other document, map, work sheet, etc. that you have made up using another program with the ability to launch the attachment from the main customer screen. We provide the technician with an area to document problems or comments with a service. We also provide a means to communicate any problems or comments to the customer on their invoice.



## Other Customer Options

We automatically manage and invoice customers who pay for their services in advance.

Customer invoices fit in a standard #10 window envelope. If you do not use a window envelope we can also print a standard #10 non-window envelope for mailing.

With a click of a button, launch MapQuest and get directions and view a map.

Print labels for 1 or more customers.

Use the Search Facility to find customers having the same information such as the same zip code, type of service, renewal date, area code, street address, same service due date, route, property type, etc. When grouped on your screen, you can print the list of customers with their name, address, account number and balance due.

View and find customers with only a few key strokes by entering either the first few letters of their last name, street name, numbers of their home phone number, work phone number, cell phone number, customer account number or letters of their group name.



## Route Sheet Window Features

This window provides not only the technicians scheduled services but has many other convenient features.

- Re-Route, Skip or Re-Schedule services
- View customer information with a click of a button
- View directions with a click of a button
- Change service time on a due service
- Print post cards
- Use the MapPoint interface



### Employee Optional Features

- Print business cards with or without photo images
- Print ID badges

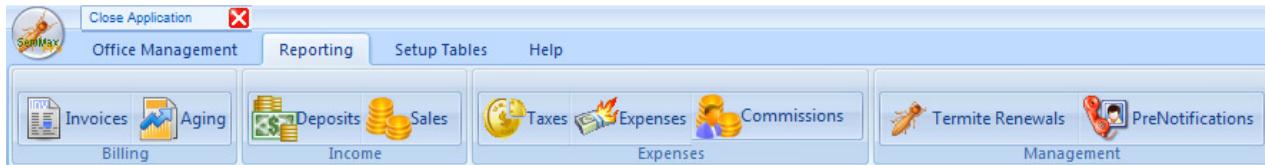


### Inventory Features

- Download or enter chemical URL for instant MSDS and Label viewing
- Enter chemical purchases and print report
- Enter and report vehicle maintenance information
- Enter and report vehicle inspection information
- Enter and report expenses related to inventory



### Reporting Features



These reports are available for any period of time not just the current month or year.  
Print Invoices for your regular, advanced payment and your group payment customers.  
Review overdue accounts, print statements and Aging Reports.  
View/ print a report of Termite Warranty Renewals due. Print Post Cards.  
Print Sales Tax report.  
Use the Pre-Notify window to call your appointments. Send Post Cards.  
Print a deposit report for your banking needs.  
View and report of cancelled services, due services, completed services and skipped services.